

## Rosetta Stone – Getting Started

You must use the Rosetta Stone link from the library's website to access the free library version of Rosetta Stone.

Once you have clicked the link, you will be taken to the following screen:

(If you are a remote user you will first be taken to a screen asking you to enter your library barcode. This is found on the back of your library card and is 14 digits. Please enter all 14 digits with no spaces)

For ***Username*** enter your email address. (If you have used Rosetta Stone before with your email address, you will need to remember your previous password. The library cannot assist you with that. If you cannot remember your password, you will need to use a different email address.)

Enter a ***Password*** with at least 6 letters with at least one number.

For ***Choose Your Language*** select the language you would like to learn.

Click ***Sign In*** button.

This should take you to a screen that looks like this:

View in English

**Home**

**First Time Users**

**My Reports**

**Change Password**

Sign out

You're signed in as **holmes.mindy@gmail.com**

### Rosetta Stone® Language Learning Suite

- [First Time Users](#)
- [Launch Rosetta Stone® Language Lessons Version 3](#)
- [My Reports](#)
- [Contact Support](#)

Notice: Access is for Level 1 only of each language.

Rosetta Stone and EBSCO Information Services have combined to offer your library the first level of Rosetta Stone courses for 30 different languages. Please do not attempt to access higher levels as they are not available to your library.

Rosetta Stone support handles authentication (access) questions and issues for [rosettastone.com](http://rosettastone.com), [rosettastoneenterprise.com](http://rosettastoneenterprise.com), and all other product support requests. They can be reached [HERE](#).

At this time, EBSCO support teams handle all authentication (access) questions and issues for [ebSCOhost.com](http://ebSCOhost.com). They can be reached 24 hours a day during the week, and 9 AM-5 PM eastern on the weekend, via any of the below methods:

EBSCO Support Phone Number- 1-800-758-5995

EBSCO Support Email Form: <http://support.ebscohost.com/contact/askus.php>

EBSCO Support Email Address- [support@ebSCO.com](mailto:support@ebSCO.com)

If you need more information regarding reporting on Rosetta Stone activities, please consult this [article](#).

Select **First Time Users** (if you are using Rosetta Stone for the first time) to check your computer readiness. You will see the following screen:

The screenshot shows the Rosetta Stone website interface. At the top, there is a blue header with various language names in different scripts (e.g., GAEILGE, FRANÇAIS, ESPAÑOL, TIẾNG VIỆT, HANGUL, ENGLISH, ITALIANO). The Rosetta Stone logo is in the top right corner. Below the header, there is a navigation menu on the left with options: Home, First Time Users (highlighted with a yellow arrow), My Reports, and Change Password. A 'Sign out' button is also present, along with the text 'You're signed in as holmes.mindy@gmail.com'. The main content area is titled 'First Time Users' and features a section for 'Check System Readiness'. This section includes a sub-header, a brief description, a notice about access levels, and detailed information about support channels (phone, email form, and email address) for Rosetta Stone and EBSCO. It also includes a link to an article for more information.

Click ***Check System Readiness*** to launch a quick check that will verify that your computer has the necessary resources to run Rosetta Stone. The system will run a quick check and let you know the results.

This test will open in a new window. Once the test is completed close that window and return to the Rosetta Stone window. Click Home to get back to the starting screen.

View in English

**Home**

**First Time Users**

**My Reports**

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EBSCO Support Email Form: <http://support.ebscohost.com/contact/askus.php>

EBSCO Support Email Address- [support@ebsco.com](mailto:support@ebsco.com)

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Choose **Launch Rosetta Stone Language Lesson Version 3**, set up your lesson preferences and start learning.